



Government of Mizoram

R F D

(Results-Framework Document)
for

Police

(2014-2015)

Section 1: Vision, Mission, Objectives and Functions

Vision

Safe and secure society thriving and prospering in a peaceful and lawful order

Mission

To make Mizoram safe and secure by:i) Having a people-friendly, professional and accountable police force for combating terrorism, criminal's activities, human trafficking, all forms of violence, organized crimes, crime against women, children and weaker section of the society through use of latest technology and surveillance.ii) Streamlining traffic and reduce accidents.

Objectives

- 1 Prevention, Detection, Investigation and Successful Prosecution of Crime
- 2 Modernization of Police
- 3 Road Safety and Traffic Management
- 4 Strengthening of Police Force and Human Resources Management

Functions

- 1 Law and Order.
- 2 Security Arrangement.
- 3 Police and Acts and Rules relating to Police.
- 4 National Security Act.
- 5 Intelligence.

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
[1] Prevention, Detection, Investigation and Successful Prosecution of Crime	40.00	[1.1] Prompt catching of criminals.	[1.1.1] High detection ratio.	Percentage	10.00	95	90	85	80	75
		[1.2] Expeditious & proper investigation.	[1.2.1] Charge sheets submitted within stipulated time.	Percentage	10.00	100	90	80	75	70
		[1.3] Sound investigation & prosecution.	[1.3.1] Good conviction rate.	Percentage	10.00	90	80	70	65	60
		[1.4] Good police-public interface.	[1.4.1] Regular community awareness programmes held at police station level.	Number in a year	5.00	10	7	5	3	2
		[1.5] Maintaining internal harmony.	[1.5.1] Incidents of internal clash.	Number in a year	5.00	0	2	4	6	8
[2] Modernization of Police	15.00	[2.1] Adoption of new technologies & methods.	[2.1.1] No. of cases in which Cyber Crime Cell/ Forensic Science Laboratory has been used.	Number in a year	5.00	800	700	600	500	400
		[2.2] Computerization of records & implementation of CCTNS.	[2.2.1] Case records entered in CCTNS CAS.	Percentage	10.00	70	60	50	40	30
[3] Road Safety and Traffic Management	10.00	[3.1] Road Safety Education.	[3.1.1] Reduction in road accidents.	Percentage	5.00	-5	-4	-3	-2	-1
		[3.2] Enforcement of Motor Vehicle Act.	[3.2.1] Increase in traffic rules violators prosecuted.	Percentage	5.00	20	15	10	5	3

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
[4] Strengthening of Police Force and Human Resources Management	25.00	[4.1] Ensuring discipline	[4.1.1] Timely completion of disciplinary proceedings	Percentage	5.00	90	80	70	60	50
		[4.2] Ensuring maximum welfare of staff.	[4.2.1] Residential Building.	Number of house constructed	5.00	10	9	8	7	6
			[4.2.2] Non residential building – police stations, police posts etc.	Number of office building constr	5.00	5	4	3	2	1
		[4.3] Training courses organized – both basic & in service training.	[4.3.1] No. of courses organized.	Number in a year	5.00	15	10	7	5	3
		[4.4] Briefing sessions (Dubars) organized with subordinate staff.	[4.4.1] No. of sessions organized.	Number in a year	5.00	50	40	30	20	10
* Efficient Functioning of the RFD System	5.00	Timely submission of Mid Term Achievement	On-time submission	Date	1.0	10/10/2014	11/10/2014	15/10/2014	25/10/2014	15/03/2014
		Timely submission of Results for 2013-2014	On-time submission	Date	2.0	01/05/2014	02/05/2014	05/05/2014	06/05/2014	07/05/2014
		Timely submission of Draft RFD for 2014-2015 for approval.	On-time submission	Date	2.0	05/03/2014	06/03/2014	07/03/2014	10/03/2014	07/05/2014
* Effective redressal of citizens' grievances	5.00	Timely disposal of citizens' grievances lodged through FAKSELNA BOX	Citizens' grievances disposed off from FAKSELNA BOX within 30 days	%	2.0	100	90	80	70	60
		Timely disposal of citizens' grievances lodged through	Citizens' grievances disposed off through	%	3.0	100	90	80	70	60

* Mandatory Objective(s)

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		www.mipuiaw.nic.in	www.mipuiaw.nic.in within 30 days							

* Mandatory Objective(s)

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 12/13	Actual Value for FY 13/14	Target Value for FY 14/15	Projected Value for FY 15/16	Projected Value for FY 16/17
[1] Prevention, Detection, Investigation and Successful Prosecution of Crime	[1.1] Prompt catching of criminals.	[1.1.1] High detection ratio.	Percentage	92.6	93	90	95	95
	[1.2] Expeditious & proper investigation.	[1.2.1] Charge sheets submitted within stipulated time.	Percentage	78.66	75	90	80	80
	[1.3] Sound investigation & prosecution.	[1.3.1] Good conviction rate.	Percentage	89.5	90	80	92	93
	[1.4] Good police-public interface.	[1.4.1] Regular community awareness programmes held at police station level.	Number in a year	3	4	7	6	7
	[1.5] Maintaining internal harmony.	[1.5.1] Incidents of internal clash.	Number in a year	1	1	2	0	0
[2] Modernization of Police	[2.1] Adoption of new technologies & methods.	[2.1.1] No. of cases in which Cyber Crime Cell/ Forensic Science Laboratory has been used.	Number in a year	805	1221	700	1400	1500
	[2.2] Computerization of records & implementation of CCTNS.	[2.2.1] Case records entered in CCTNS CAS.	Percentage	0	5	60	65	70
[3] Road Safety and Traffic Management	[3.1] Road Safety Education.	[3.1.1] Reduction in road accidents.	Percentage	13.40	3.63	-4	-1	-1
	[3.2] Enforcement of Motor Vehicle Act.	[3.2.1] Increase in traffic rules violators prosecuted.	Percentage	8.49	8.2	15	10	11
[4] Strengthening of Police Force and Human Resources Management	[4.1] Ensuring discipline	[4.1.1] Timely completion of disciplinary proceedings	Percentage	70.23	50.70	80	69	72

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 12/13	Actual Value for FY 13/14	Target Value for FY 14/15	Projected Value for FY 15/16	Projected Value for FY 16/17
	[4.2] Ensuring maximum welfare of staff.	[4.2.1] Residential Building.	Number of house constructed	30	18	9	20	30
		[4.2.2] Non residential building – police stations, police posts etc.	Number of office building constr	14	28	4	20	25
	[4.3] Training courses organized – both basic & in service training.	[4.3.1] No. of courses organized.	Number in a year	11	32	10	20	25
	[4.4] Briefing sessions (Dubars) organized with subordinate staff.	[4.4.1] No. of sessions organized.	Number in a year	38	44	40	50	60
* Efficient Functioning of the RFD System	Timely submission of Mid Term Achievement	On-time submission	Date	--	--	11/10/2014	--	--
	Timely submission of Results for 2013-2014	On-time submission	Date	--	--	02/05/2014	--	--
	Timely submission of Draft RFD for 2014-2015 for approval.	On-time submission	Date	--	--	06/03/2014	--	--
* Effective redressal of citizens' grievances	Timely disposal of citizens' grievances lodged through FAKSELNA BOX	Citizens' grievances disposed off from FAKSELNA BOX within 30 days	%	--	--	90	--	--
	Timely disposal of citizens' grievances lodged through www.mipuiaw.nic.in	Citizens' grievances disposed off through www.mipuiaw.nic.in within 30 days	%	--	--	90	--	--

* Mandatory Objective(s)

Section 4: Acronym

Sl.No	Acronym	Description
1	CCTNS CAS	CCTNS CAS is Crime Criminal Tracking Network and System Core Application Software. The Software is provided by National Crime Reords Bureau, Ministry of Home Affairs.
2	CCTNS Project	Crime and Criminal Tracking Network and System Project is a Govt. of India Flagship Programme. The aim of the Project is to adopt new technology in maintenance of police case records etc.

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
1	[1.1.1] High detection ratio.	Detection of criminal case registered in police station.	(No. of case chargsheeted) divided by (No. of case registered) multiplied by 100	Percentage	The required information is available in Crime in India Compilation prepared by National Crime Records Bureau, New Delhi.
2	[1.2.1] Charge sheets submitted within stipulated time.	As per section 167 (2) (a) Cr.PC it is desirable to complete investigation of case and submit chargsheet on or before the no. of days specified in the section: (i) Ninety days, where the investigation relates to an offence punishable with death, imprisonment for life or imprisonment for a term of not less than 10 (ten) years. (ii) Sixty days, where investigation relates to any other offence.	(No. of case in which chargsheet is submitted within stipulated time) divided by (no. of case registered) multiplied by 100	Percentage	The required information is to be obtained from all District Superintendent of Police, Superintendent of Police Traffic and, Officer-in-Charge of Special Narcotic Police Station.
3	[1.3.1] Good conviction rate.	Successful prosecution leading to conviction	(No. of cases in which the accused is/ are convicted) divided by (no. of case chargsheeted)	Percentage of cases in which the accused person(s) are convicted	The required information is to be obtained from all District Superintendent of Police, Superintendent of Police Traffic and, Officer-in-Charge of Special Narcotic Police Station.

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
4	[1.4.1] Regular community awareness programmes held at police station level.	Community awareness programmer will be held at police station level on issue relating to human right, legal awareness, human trafficking, police public relationship, etc.	No. of community awareness program organized by all the police stations	No. in a year	The required information information is to be obtained from all District Superintendent of Police, Superintendent of Police Traffic and, Officer-in-Charge of Special Narcotic Police Station.
5	[1.5.1] Incidents of internal clash.	Incidents of communal violence, riots and unlawful assembly have to be minimized to show effectiveness of policing.	No. of communal violence, riots or unlawful assembly happened in the state in a year	No. in a year	The required information information is to be obtained from all District Superintendent of Police.
6	[2.1.1] No. of cases in which Cyber Crime Cell/ Forensic Science Laboratory has been used.	Summation of no. of cases in which finger print matching has been conducted through FSL and no. of cases in which Cyber Crime Cell (Cyber Forensic equipment) has been used.	No. of cases in which finger print matching has been conducted through FSL & no. of cases in which Cyber Crime Cell or Cyber Forensic equipment has been used	No. in a year	The required information may be obtained from Cyber Crime Cell under SP CID Crime and Mizoram Forensic Science Laboratory, New Secretariat Complex.
7	[2.2.1] Case records entered in CCTNS CAS.	Complete case records entered in CCTNS Core Application Software (CAS). The complete case records include FIR, Integrated Investigation Forms and Final Form. CCTNS (Crime & Criminal Tracking Network & System) is a Central Govt. Project to digitized/computerized the work of Police Station.	(No. of complete case records entered in CCTNS Core Application Software (CAS)) divided by (No. of case registered during the year) multiply by 100.	Percentage	The required information is available in CCTNS Server and the number of case registered during the year is available in Crime in India Compilation prepared by National Crime Records Bureau, New Delhi.

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
7	[2.2.1] Case records entered in CCTNS CAS.	Mizoram is in advanced stage of implementation only the certified Core Application Software (CAS) is awaited from NCRB, MHA, New Delhi. Even without this software, entry in the System can be done by using the trial version if the O/C, case Investigating Officer have interest in the new system.	(No. of complete case records entered in CCTNS Core Application Software (CAS)) divided by (No. of case registered during the year) multiply by 100.	Percentage	The required information is available in CCTNS Server and the number of case registered during the year is available in Crime in India Compilation prepared by National Crime Records Bureau, New Delhi.
8	[3.1.1] Reduction in road accidents.	One of the measurements of Road Safety and Traffic Management is reduction in road accidents. This can be measured by percentage reduction in road accident as compared to the previous year.	(No. of road accident in year) minus (No. of road accident in year) divided by (No. of road accident in preceding year) multiply by 100	Percentage	The information is available in Annual Road Accident Data compiled by CID Crime, Mizoram.
9	[3.2.1] Increase in traffic rules violators prosecuted.	M.V. Act can be effectively enforced by conducting mobile traffic rules violators checking at important junctions etc. The total number of traffic rules violator who are prosecuted on the spot and fine collected from them indicated the success of enforcement of M.V. Act.	(No. of traffic rules violators fined in the year) minus (No. of traffic rules violators fined in the preceding year) divided by (No. of traffic rules violators fined in the preceding year) multiply by 100	Percentage	The required information shall be obtained from all District Superintendent of Police and S.P. Traffic.
10	[4.1.1] Timely completion of disciplinary proceedings	It is desirable to complete departmental enquiry against police personnel within 3 months from the date of institution of the proceeding.	(No. of departmental enquiry completed within 3 months during the year) divided by (No. of departmental enquiry instituted during the	Percentage	The required information is available at Asstt. Inspector General of Police-I office, Police Headquarters, Aizawl.

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
10	[4.1.1] Timely completion of disciplinary proceedings	It is desirable to complete departmental enquiry against police personnel within 3 months from the date of institution of the proceeding.	year) multiply by 100	Percentage	The required information is available at Asstt. Inspector General of Police-I office, Police Headquarters, Aizawl.
11	[4.2.1] Residential Building.	Providing accommodation to Police Personnel by way of constructing residential building.	Actual no. of residential houses constructed during the year.	Number	The required information is available at Asstt. Inspector General of Police-II office, Police Headquarters, Aizawl.
12	[4.2.2] Non residential building – police stations, police posts etc.	Providing decent work place to Police by constructing police office building.	Actual no. of police stations, out posts, control rooms, police offices constructed during the year.	Number of building constructed	The required information is available at Asstt. Inspector General of Police-II office, Police Headquarters, Aizawl.
13	[4.3.1] No. of courses organized.	Trainings courses are organized at Police Training School and other concerned unit/ offices, in service personnel and newly recruited personnel.	Actual no. of training course organized in a year.	Number of Training Courses organized.	The required information is available at Deputy Inspector General of Police (Training) office and Asstt. Inspector General of Police (Training) office, Police Headquarters, Aizawl.
14	[4.4.1] No. of sessions organized.	Briefings, and Durbars are usually organized by Gazette police officer to solve the problems/ issues of subordinate officers.	Actual no. of sessions organized in a year.	Number	The required information may be obtained from all unit heads of Mizoram Police Department.

Section 4:
Description and Definition of Success Indicators and Proposed Measurement Methodology

SI.No	Success indicator	Description	Definition	Measurement	General Comments
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Section 5 : Specific Performance Requirements from other Departments

Location Type	State	Organisation Type	Organisation Name	Relevant Success Indicator	What is your requirement from this organisation	Justification for this requirement	Please quantify your requirement from this Organisation	What happens if your requirement is not met.
State Government	Mizoram	Departments	Department of Health & Family Welfare	[1.2.1] Charge sheets submitted within stipulated time.	Expedition and proper (1) Medical examination of accused persons and victims (2) Examination Intoxication/Drunkard (3) Post Mortem Examination	Medical examination of victims and accused persons are important steps to investigation of Criminal cases especially Crime against Women and Children, Murder, Hurt etc.	Medical officer available at all Hospital and PHC 24X7.	The chargesheet and conviction of criminals greatly depend on examination report of Doctors. Conviction rate and chargesheet rate will be low.
				[1.3.1] Good conviction rate.	Expedition and proper (1) Medical examination of accused persons and victims (2) Examination Intoxication/Drunkard (3) Post Mortem Examination	Medical examination of victims and accused persons are important steps to investigation of Criminal cases especially Crime against Women and Children, Murder, Hurt etc.	Medical officer available at all Hospital and PHC 24X7.	The chargesheet and conviction of criminals greatly depend on examination report of Doctors. Conviction rate and chargesheet rate will be low.
		Department of Finance	[1.1.1] High detection ratio.	Fund	Inflation – due to cost escalation in the cost of POL, stationery etc. while the budget of police department is rarely increased. This result is dissatisfaction amongst the police personnel.	About 100 crore.	Low morale and dissatisfaction among the staff leading to poor investigation, bad relationship with public and delay in arresting Criminals.	
			[1.2.1] Charge sheets submitted within stipulated time.	Fund	Inflation – due to cost escalation in the cost of POL, stationery etc. while	About 100 crore.	Low morale and dissatisfaction among the staff leading to poor	

Section 5 : Specific Performance Requirements from other Departments

Location Type	State	Organisation Type	Organisation Name	Relevant Success Indicator	What is your requirement from this organisation	Justification for this requirement	Please quantify your requirement from this Organisation	What happens if your requirement is not met.
				[1.2.1] Charge sheets submitted within stipulated time.	Fund	the budget of police department is rarely increased. This result is dissatisfaction amongst the police personnel.	About 100 crore.	investigation, bad relationship with public and delay in arresting Criminals.
				[1.3.1] Good conviction rate.	Fund	Inflation – due to cost escalation in the cost of POL, stationery etc. while the budget of police department is rarely increased. This result is dissatisfaction amongst the police personnel.	About 100 crore.	Low morale and dissatisfaction among the staff leading to poor investigation, bad relationship with public and delay in arresting Criminals.
				[1.4.1] Regular community awareness programmes held at police station level.	Fund	Inflation – due to cost escalation in the cost of POL, stationery etc. while the budget of police department is rarely increased. This result is dissatisfaction amongst the police personnel.	About 100 crore.	Low morale and dissatisfaction among the staff leading to poor investigation, bad relationship with public and delay in arresting Criminals.
				[2.1.1] No. of cases in which Cyber Crime Cell/ Forensic Science Laboratory has been used.	Fund	Inflation – due to cost escalation in the cost of POL, stationery etc. while the budget of police department is rarely increased. This result is dissatisfaction amongst the police personnel.	About 100 crore.	Low morale and dissatisfaction among the staff leading to poor investigation, bad relationship with public and delay in arresting Criminals.
				[4.2.1] Residential Building.	Fund	Inflation – due to cost escalation in the cost of POL, stationery etc. while the budget of police	About 100 crore.	Low morale and dissatisfaction among the staff leading to poor investigation, bad

Section 5 : Specific Performance Requirements from other Departments

Location Type	State	Organisation Type	Organisation Name	Relevant Success Indicator	What is your requirement from this organisation	Justification for this requirement	Please quantify your requirement from this Organisation	What happens if your requirement is not met.
				[4.2.1] Residential Building.	Fund	department is rarely increased. This result is dissatisfaction amongst the police personnel.	About 100 crore.	relationship with public and delay in arresting Criminals.
				[4.2.2] Non residential building – police stations, police posts etc.	Fund	Inflation – due to cost escalation in the cost of POL, stationery etc. while the budget of police department is rarely increased. This result is dissatisfaction amongst the police personnel.	About 100 crore.	Low morale and dissatisfaction among the staff leading to poor investigation, bad relationship with public and delay in arresting Criminals.
				[4.3.1] No. of courses organized.	Fund	Inflation – due to cost escalation in the cost of POL, stationery etc. while the budget of police department is rarely increased. This result is dissatisfaction amongst the police personnel.	About 100 crore.	Low morale and dissatisfaction among the staff leading to poor investigation, bad relationship with public and delay in arresting Criminals.
			Department of Law and Judicial	[1.3.1] Good conviction rate.	Cordial working relationship – advice on investigation procedure	To successfully prosecute criminals	Not quantifiable	It would not be possible to get a good Conviction rate without the support of Prosecution Department.
			Department of Information & Communication Technology	[2.2.1] Case records entered in CCTNS CAS.	Data Centre Equipments and uninterruptible power supply.	For continuous flow of data	(24 X 7) Continuous connectivity through State Data Centre.	Delay in transmission of data.

Section 5 : Specific Performance Requirements from other Departments

Location Type	State	Organisation Type	Organisation Name	Relevant Success Indicator	What is your requirement from this organisation	Justification for this requirement	Please quantify your requirement from this Organisation	What happens if your requirement is not met.
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Section 6: Outcome/Impact of Department/Ministry

Outcome/Impact of Department/Ministry	Jointly responsible for influencing this outcome / impact with the following department (s) / ministry(ies)	Success Indicator	Unit	FY 12/13	FY 13/14	FY 14/15	FY 15/16	FY 16/17
1 Improvement in law and order situation.	Finance Department, District Administration	High Detection Ratio	Percentage	92.6	93	94	95	95
2 Enhanced percentage of successful prosecution.	Department of Law and Judicial	Conviction rate	Percentage	89.5	90	91	92	93
3 Reduction in road accidents.	Transport Department	Reduction in road accident	Percentage	+13.40	+3.63	-1	-1	-1
4 Enhanced use of Technology.	MHA, Govt. of India, BSNL and DICT, Govt. of Mizoram	Case records entered in CCTNS CAS.	Percentage	0	32	1000	1500	2000
		No. of cases in which Cyber Crime Cell/ Forensic Science Laboratory has been used.	Numbers in a year	805	1221	1300	1400	1500
5 Better living facilities for the force.	MHA, Govt. of India, Finance Department, Mizoram PWD	Residential Building	Number in a year	30	18	36	20	30
		Non residential building – police stations, police posts etc.	Number in a year	14	28	17	20	25