

MIZORAM POLICE PRESS STATEMENT

NO.F.14018/1/19-SMC/48

Dated Aizawl, the 19th April, 2020

Tunlai hian *Internet Banking* leh *Smartphone* kaltlanga inbumna a hluarin mipuite kan fimkhur a ngai hle.

Tunhnai khan Aizawl Zarkawt veng mi pakhat chu misual, BSNL office-a thawk anga insawiin phone number 7001527402 hmanga bia in, a BSNL phone post-paid bill la pek loh chungchang ah online-a pe mai tura rawnin a tanpui theih thu sawiin, heng mobilephone application pahnih *Team Viewer QuickSupport* leh *BSNL Wallet (BSNL Mobikwik)* te hi *playstore* atangin a download tir a. A tihtir dan zela tiin phone bill chu ATM Debit Card hmang in an pe fel a. A hnu deuhah Bill anpe tawh ngei tih nemnghehna (confirmation) BSNL Site atangin a awmlo tih chhuanlam in a bill pektir dan (process) ngaichiah hian tih nawntir leh in, hemi chhung hian an account atangin Rs.45000/- alo lachhuak hman a ni. Pawisa lakchhuah hriattirna (SMS notification) hi phone ah a rawn thlen nghal mai loh avangin rinhlehna an nei nghal mai lo a. A tukah phone hmanga be leh in, an mobile bill pekna hi a luh nawn avangin, an account-ah BSNL in pawisa a pekkir (refund) theih nan Mobile Wallet application chu lo hawng a, an account-ah pawisa a lolut em tih SBI Quick leh SBI Online Banking hmanga lo enfiah turin a ti leh a, hemi chhung hian Rs.50000/- chu an account atangin a lachhuak leh a ni. Hemi tum pawh hian pawisa lakchhuah hriattirna (SMS notification) hi phone ah a rawn thleng nghal mai lo bawk. A hnu ah Internet banking password te thlenga type leh tura a rawn tih takah leh pawisa lakchhuah hriattirna (SMS notification) te phone-a an hmuh tak ah chuan inbumna (fraud) ani tih hre nghal in SBI thuneitute hnen ah ATM Card leh Bank Account te khawih chet theihlohin an dahtir (block) nghal a, Aizawl Police Station-ah ni 16.4.2020 khan FIR thehltut nghal bawk in, case ziahluh nghal a ni a, chhuizui mek a ni.

Tunlai Covid-19 hrileng invenna kawng hrang hrang - inkhunghran (quarantine), zinvahna khuahkhirh (travel restrictions) leh pawnhhuah khapna (lockdown) etc. ten hmun hrang hrangah hmalak mek a ni a, misual mi bumhmang te pawh hrileng vanga buaina te remchanga lain chet dantur kawng hrang hrang an lo dap ve thuai thin a, inbumna kawng (scemes) thar hrang hrang pawh a lo chhuah belh zel rin a ni. Hetiang inbumna lakah hian fimkhur turin Mizoram Police chuan mipuite a ngen thar leh a ni.

ISSUED BY MIZORAM POLICE MEDIA CELL, PHQ

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- 1) Director, I&PR for kind information and to take necessary action for wide publicity to Electronics and Print Media please.
- 2) Director / News Editor - LPS Vision/Zonet Vision/Doordarshan Kendra/All India Radio (AIR), Aizawl.
- 3) President, MJA for kind information and necessary action please.
- 4) SO to DGP(M) for kind information of DGP(M).


(JOHN NEIHLAIA) IPS
Inspector General of Police (Hqrs)
&
Chief Public Relation Officer (CPRO)
Mizoram Police Media Cell

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In recent days, there has been an increased online fraud of cheating by fraudsters using internet banking and smart phones.

In a recent incident, one resident (woman) of Aizawl Zarkawt received a call from a fraudster presenting himself as a BSNL Operator (using phone no- 7001527402) notifying her unpaid phone bill, recommended an online payment and offered his assistance. While they were on call, he made her download two authentic phone applications from Playstore – *TeamViewer QuickSupport* and *BSNL Wallet (BSNL Mobikwik)*. While on call, bill of Rs.260 was paid under his instructions using the victim's ATM debit card. Saying that he didn't get payment confirmation from BSNL site, he made her redo the process again and debited Rs.45000/- during this process. She was not suspicious and curious as SMS debit notification didn't reach automatically on the phone. The fraudster called again the next day and informed that the bill got paid twice so BSNL needed to refund it to her account. He instructed to open BSNL Wallet mobile application again and simultaneously asked to check for SBI account balance from SBI QUICK and SBI online banking to see if the refund money got credited. During this process, he again transacted Rs.50000/- , to which there was no SMS alert at the time (received later though). She began to suspect him for a fraud when he asked to type the internet banking password as a text message and after subsequently discovering SMSs for money transaction. SBI authorities were immediately notified to block the concerned debit card and victim's bank account to prevent any further permission for transaction. The victim submitted FIR on 16.4.2020, case has been registered at Aizawl PS and being investigated.

Following the outbreak of the COVID-19 pandemic, various preventive measures such as quarantine, travel restrictions and lockdowns are being imposed everywhere. Fraudsters and criminals have quickly seized the opportunities to exploit the crisis by adapting their modes of operation or developing new criminal activities. Mizoram Police once again earnestly appeals the public to be alert, constantly vigilant and more cautious in such fraudulent calls and activities.

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