

# **MIZORAM POLICE PRESS STATEMENT**

No.F.14018/1/19-SMC/94

Dated Aizawl, the 29<sup>th</sup> July, 2020

## **PUBLIC NOTICE**

There has been a significant increase in cyber crime cases in Mizoram due to increased use of internet and online business among the public and various complaints of online financial fraud have been received. Mizoram Police urges and cautions the public to remain alert and pay attention to the following do's and don'ts to avoid such frauds or scams.

### **Online transaction:**

- 1) Never transfer money to unknown persons using Unified Payments Interface (UPI) Phone apps (Gpay, Paytm, Freecharge , etc).
- 2) If you are using UPI Apps on your phone, never let children use the phone for playing online games as they can unknowingly and unintentionally link the online game and UPI app.
- 3) It is always safe not to entertain any phone call or message of "Special Offer", "Promotion", "Sale" etc.
- 4) Never respond to any fraudulent calls or SMS asking you to download unknown apps as it is most probably a scam.

### **ATM Card and OTP:**

- 1) Never let anyone use your ATM card. It is always safe not to trust anyone even if you yourself cannot go to ATM booth for withdrawal.
- 2) Never share with anyone your ATM card number or any picture showing card number, card verification value (CVV) and expiry date. If you had shared such information, contact your bank immediately to block the card and request for a new one.
- 3) Never share with anyone OTP received on your bank registered mobile number. Even bank will not be able to help in case of any money stolen from your account by way of OTP fraud.
- 4) Banks never ask for details of ATM card number, CVV and OTP. If you received any suspicious calls asking for financial and personal information, tell them straightaway that you will lodge a complaint to Police.
- 5) Always press 'CANCEL' after failed transaction at ATM .

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ISSUED BY MIZORAM POLICE MEDIA CELL, PHQ  
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Copy to:

- 1) Director, I&PR for kind information and to take necessary action for wide publicity to Electronics and Print Media please.
- 2) Director / News Editor - LPS Vision/Zonet Vision/Doordarshan Kendra/All India Radio (AIR), Aizawl.
- 3) President, MJA for kind information and necessary action please.
- 4) SO to DGP(M) for kind information of DGP(M).



(JOHN NEIHLAIA) IPS

Inspector General of Police (Hqrs)

&

Chief Public Relation Officer (CPRO)

Mizoram Police Media Cell

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Tunlai khawvel thiamna changkang chho zelah Mizoramah Cyber Crime lam case a tam chho telh telh a, a bik takin online-a sum inbumna lam complaint kan dawng chho ta zel a. Heng thilthleng atanga Mizoram mipuite kan lo fimkhur theih nan a hnuaiia tarlante hi zawm turin kan inchah e.

**Online transaction lamah:**

1. UPI hmang Phone app (Gpay, Paytm, Freecharge, etc) hmangin i hmelhriat loh pawisa thawn suh, inbumna a tam.
2. I phone-ah heng UPI app i hmang a nih chuan, i phone chu i fate/tute, etc online games khelh nan hmantir suh. An tum leh hriat reng vang ni lovin an games khelh leh i UPI app an lo link palh thei a ni.
3. Online ah hian inbumna a tam a, “Special Offer”, “Promotion”, “Sale” tih lampang hmanga phone call emaw message i dawn chuan bawhzui loh a him ber.
4. App i hriat chian loh phone call emaw sms hmanga download tur an hrih che chuan inbumna a ni tih hria la, chutiang chu download miah loh tur a ni.

**ATM Card leh OTP:**

1. I ATM card chu tumah hmantir suh. ATM atanga pawisa la chhuak turin kal thei lo pawh ni la, i mi rin ber pawh kha sum inrawlhnaah chuan a rintlak kher lo maithei.
2. I ATM card number emaw thlalak emaw (card number, CVV, expiry date lanna) tumah thawn suh. I lo thawn palh a nih chuan, i him zawkna'n i ATM card chu block-tir la, bank ah a thar dil leh rawh.
3. I Bank registered mobile number-a OTP lo thleng chu tumah pek tur a ni lo. I pe hlahu a nih a, i account atanga pawisa a bo chuan, Bank pawhin an hmuh letsak thei lo ang che.
4. Bank-in i ATM card number, CVV (ATM Card hnunglama number) leh OTP an dil ngai lo, mi tu in emaw an lo dil che a nih chuan, Police hnenah i report tur thu hrih ang che.
5. ATM i hmanin, a hlawhtlin(success) loh chuan ‘CANCEL’ hmet thin angche.

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